

Overall Recovery position of Debts raised in the financial years as at 30th September 2023

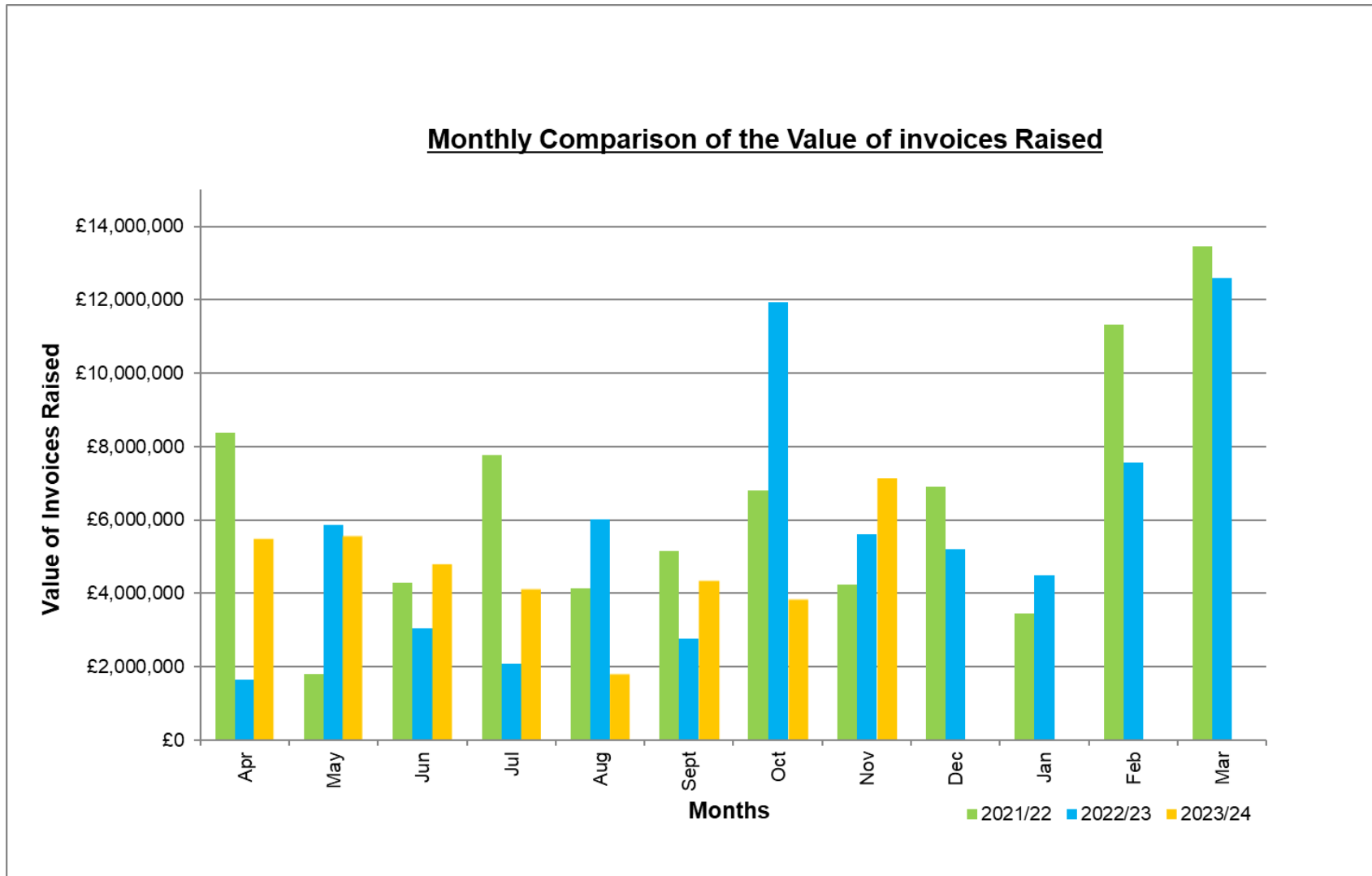
Outstanding balance and Recovery position of debts raised in the years below							
Fin Year in which the original debt was raised	Pre 2019	19-20	20-21	21-22	22-23	23-24	Grand Total
	£000	£000	£000	£000	£000	£000	£000
In reminder letter cycles (no pro-active recovery)						3,438	3,438
Recovery being actively pursued	35	80	85	161	1,126	2,279	3,766
In Recovery, paid by instalments	43	6	9	86	74	298	515
Appointee & Deputyship in place	7		99	36	264	142	548
Deceased Accounts	146	14	195	194	575	161	1,285
Searching for probate		8	19				27
Probate granted (in recovery)	1	16	5	25	68		114
With LBB for Instructions	12	41	9		20	13	94
Pre Debt Collector checks	5	7	8	4	11	6	41
With Debt Collector	67	25	10	12			114
Returned from Debt Collector	3	1	2				6
Court Action (pre-legal action review & application)	116	93	107	61	243	14	635
In Administration (Insolvency)			634	529	1		1,164
Judgement obtained - Enforcement options in review	36						36
Judgement obtained - Charging Order	209			15	80		305
Judgement obtained - Order For Information					10		10
Judgement obtained - Post CCJ Payment Arrangement	11						11
Judgement obtained - High Court Enforcement	15	1					16
Judgement obtained - Third Party Debt Order	1						1
With LBB Legal Dept for instructions	12					288	300
Awaiting cancellation	4	18	3		19	7	52
Recommended for Write Off	961	204	114	115	73	17	1,484
In dispute/under query with LBB Service Departments	51	31	248	462	1,127	1,256	3,175
Premises Licences					3	3	7
Grand Total	1,735	545	1,547	1,701	3,695	7,922	17,145

Age Profile of outstanding Utility Debts as at 30th September 2023

Utility	Pre 2019	2019-20	2020-21	2021-22	2022-23	2023-24	TOTAL BALANCE
Virgin Media	£0	£0	£0	£475	£95	£26,496	£27,066
British Telecom	£0	£0	£0	£0	£0	£0	£0
EDF	£0	£0	£0	£0	£0	£0	£0
UK Power Networks Ltd	£2,413	£0	£0	£0	£0	£11,890	£14,303
SGN PLC	£0	£0	£1,780	£3,360	£0	£9,540	£14,680
Thames Water	£0	£583	£5,985	£0	£1,558	£146,158	£154,283
Other Utilities	£9,717	£0	£8,645	£39,923	£13,153	£113,263	£184,700
TOTAL	£12,130	£583	£16,410	£43,758	£14,806	£307,347	£395,033

Overall Recovery Position of outstanding Utility Debts as at 30th September 2023

Utility	Total under 30 days old	Total over 30 days old	Total outstanding	No. of invoices in dispute	Amount of invoices in dispute	Amount marked for write off
Virgin Media	£25,879	£1,188	£27,066	0	£0	£0
British Telecom	£0	£0	£0	0	£0	£0
EDF	£0	£0	£0	0	£0	£0
UK Power Networks Ltd	£10,210	£4,093	£14,303	0	£0	£2,413
SGN PLC	£5,040	£9,640	£14,680	4	£5,140	£0
Thames Water	£126,408	£27,876	£154,283	3	£6,754	£0
Other Utilities	£85,308	£99,392	£184,700	12	£14,281	£10,909
TOTAL	£252,845	£142,188	£395,033	19	£26,175	£13,322



Monthly Comparison of No. of Invoices Raised

